



CITY OF LAMPASAS PUBLIC UTILITIES
APPLICATION FOR RESIDENTIAL SERVICE
312 East Third Street, Lampasas, Texas 512-556-3641 fax 512-556-2074

PROVIDING FRAUDULENT INFORMATION WILL RESULT IN DENIAL OR IMMEDIATE DISCONNECTION OF SERVICE. THE PARTY(IES) MAKING APPLICATION MUST BE THE PARTY(IES) LIVING AT THE LOCATION.

Requested Service Address

Requested Service Date

Mailing Address (If different from above)

City State Zip Code

Customer Name

Driver's License Number State

OR Identification Number State

Email Address Cell or Home Phone

Employed By: Business Phone

Co-Applicant:

Spouse / Co-Applicant / Roommate Name:

Driver's License Number State

OR Identification Number State

Email Address Cell or Home Phone

Employed By: Business Phone

The following person(s) other than the names listed above may have access to my account:

Trash Service is included on the bill for Inside City Limits Only - Pickup days are Mon/Thurs for West Side and Tues/Fri for East Side. Cans are not provided.

No person(s) other than City of Lampasas employees are authorized to turn the water/electric on or off. Tampering fees at \$75.00 per meter will be applied.

Office Use Only: Account Number Initials:

Deposit Received Deposit Waived-LOC

**DRAFT AUTHORIZATION**

Drafting of your bank account is an **OPTIONAL** service offered by Lampasas Public Utilities. If you choose to have your payment drafted, please provide the information below: - *A voided check or bank card copy is **REQUIRED** for drafts from a bank account.*

Name(s) on Account: \_\_\_\_\_

Bank Name: \_\_\_\_\_ Routing # \_\_\_\_\_ Account # \_\_\_\_\_

\_\_\_\_\_ Initial(s) I authorize Lampasas Public Utilities (LPU) to draft the account indicated above to pay my utility bill. I understand that the account will be drafted for the total amount due on the due date referenced on my bill. I understand this authorization will remain in effect until LPU receives written notification of its termination. I understand that, if my draft is returned for insufficient funds or closed account, I will be charged a fee of \$35.00 and if two occurrences happen within a twelve (12) month time period, the draft will be terminated and my account will go to a cash only status. I understand that I must make payments on my account until "Paid by Draft" appears on my LPU utility bill.

**IMPORTANT:** For the mutual protection of the customer and the City, LPU does require someone to be present the day the water/electric is scheduled to be connected. This is to avoid the possibility of flooding the home or having an electrical situation (such as an electric stove that has something on top of it) If someone is not present, and the meter tech has problems with the connection, the account will not be connected until the customer notifies LPU that they are available.

☀ **EMERGENCY CONTACTS:** (In case of water leaks, problems with meters, access to meters, etc.)

NAME OF RELATIVE OR FRIEND \_\_\_\_\_

HOME TELEPHONE \_\_\_\_\_ WORK TELEPHONE \_\_\_\_\_

RELATIONSHIP TO YOU \_\_\_\_\_

NAME OF RELATIVE OR FRIEND \_\_\_\_\_

HOME TELEPHONE \_\_\_\_\_ WORK TELEPHONE \_\_\_\_\_

RELATIONSHIP TO YOU \_\_\_\_\_

Please read the following and initial by each item:

- \_\_\_\_\_ I understand that I am responsible for any unpaid balance on my account after disconnection and that I will also be responsible for any collection fees related to the account.
- \_\_\_\_\_ Deposits for the account must be paid in full before connection will be made. Minimum deposits are \$125 for Electric Service and \$75 for Water and/or Wastewater Service. A connection fee of \$25 will be billed for connects & transfers.
- \_\_\_\_\_ I understand that I may have to provide the Lampasas Public Utilities with a lease agreement before my utilities will be connected.
- \_\_\_\_\_ I hereby understand and agree that if I am disconnected for non-payment of my account, that my account is subject to review and the total amount shown on my account must be paid in full before the account will be reconnected. I may also have to pay additional amounts of deposits, in accordance with the City of Lampasas Utility Policy, in addition to the amounts owed before my service will be reconnected.

There is a \$35.00 charge on all returned checks.

\*Lampasas Public Utilities also offers online payments at [www.cityoflampasas.com](http://www.cityoflampasas.com)

CITY OF LAMPASAS PUBLIC UTILITIES  
GENERAL INFORMATION



**RESIDENTIAL CUSTOMERS:**

The Applicant/Co-Applicant hereby agrees to pay for the services supplied by the Lampasas Public Utilities or their assigned subcontractors and as measured by the supplied meters (or charges for services as adopted by the City Council)  
The Applicant/Co-Applicant agrees to permit authorized agents of Lampasas Public Utilities or their assigned subcontractors free access to the serviced premises for the purpose of connecting, inspecting, testing, reading, repairing, or removing the meter(s) or other property provided by Lampasas Public Utilities or their assigned subcontractors. Failure to allow said free access because of locked gates, unrestricted animals, blockage or any other obstruction which make the reading of meters or other monitoring devices will result in meter readings being estimated. When such estimation is required, the estimate will be based upon the highest consumption recorded on the account or the minimum bill, whichever is greater. The customer will be notified that obstructions exist and that the consumption is based by estimation. If the obstruction continues, service may be disconnected until the condition is corrected. The Applicant/Co-Applicant expressly agrees not to permit anyone other than authorized agents of Lampasas Public Utilities or their assigned subcontractors to molest or otherwise tamper with said property or to remove its seal from same. Lampasas Public Utilities shall have the right, but shall not be obligated, to inspect any installations before electric service is introduced, or at any later time, and reserves the right to reject any wiring or appliances not in accordance with standards acceptable to Lampasas Public Utilities. Such inspection or failure to inspect or reject shall not be regarded as an insurance against defects in installation, wiring, or appliances and shall not render Lampasas Public Utilities liable or responsible for any loss or damage resulting from defects in the installation, wiring, or appliances or from violation of the rules and regulations, or from accidents which may occur upon the premises.  
Lampasas Public Utilities will make reasonable provisions to insure satisfactory and continuous service, but it does not guarantee continuous service and will not be liable for loss or damage caused by unavoidable accidents or causes with Lampasas Public Utilities could not reasonably have foreseen and guarded against.  
The Applicant/Co-Applicant agrees that this application is subject to the rules and regulations of Lampasas Public Utilities, a copy of which is open for inspection at the office of Lampasas Public Utilities, located at 312 East Third Street, and that these rules and regulations are a part of this of this agreement.

\_\_\_\_\_(Initials) I understand that my utility service may be disconnected , without notice, for any of the following reasons:  
(1) Failure to pay utility bill or any portion thereof, by the due date printed on the disconnect notice; (2) Returned Check;  
(3) Violation of City Utility Regulations; (4) Theft of Service; (5) Failure to discontinue or correct a known dangerous or unwarranted condition; (6) Failure to provide reasonable access to utility meters or deliberate obstruction of meters; and  
(7) Deliberate, false, misleading, or incomplete information on an application for service or personal data sheet;

Lampasas Public Utilities is a government operated utility. Information in your customer account record is generally considered public information under Texas Government Code, Chapter 552 (Public Information Act). However, the Texas Utilities Code, Chapter 182 (Rights of Utilities Customers) provides that a government-operated utility may not disclose personal informaiton or any information relating to the volume or units of utility usage or the amounts billed to or collected from a customer for utility usage, if the customer requests that the government-operated utility keep this information confidential.  
A request for confidentiality under Chapter 182 does not prohibit a government-operated utility from disclosing personal information in a customer's account record to (1) an official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity; (2) an employee of a utility acting in connection with the employees duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility, the state, a political subdivision of the state, or the United States; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

\_\_\_\_\_(Initials) I request that any information relating to my account (personal information and information regarding the volume or units of usage or the amounts billed to or collected from me) be kept confidential under Texas Utilities Code, Chapter 182.  
I understand that a government-operated utility or an officer or employee of a government-operated utility is immune from civil liability for a violation of Texas Utilities Code, Subchapter B.

I hereby apply for service in accordance with the terms listed in this application. I further understand that information provided on this application is necessary to provide me with the services necessary in support of this application.

Signed \_\_\_\_\_ Date \_\_\_\_\_